

Maintenance Work on 550 Battery Street and Telephone Calls
August 28, 2006

Email to the GM of the Golden Gateway Center

Dear Ms. DiRienzo,

I have received telephone calls from the Golden Gateway Center. No messages on my machine. Today I called the caller-ID-# and spoke to a GGC employee. I requested that if GGC calls again, **please**, as a matter of routine courtesy, leave a message and identify yourself (company employee) and the reason for calling. Your call today, apparently was about closing the windows. **My windows/patio door were all closed at the time of this call, approximately, 9.50 AM today.** So why call? My balcony has been cleared also.

How do you expect us to survive with all this noise (including the elevators that seem to have increased over the years in decibel levels in adjacent shafts to my apartment), invasion of privacy, ambient degradation of the environment, and no access to really fresh air? As you are aware, we have discussed the importance of fresh unpolluted air on numerous prior occasions.

I am home all day and this is a very difficult and I perceive most unhealthy situation. Your letter announcing this project did not have a date. Then approximately a week to 10 days after this undated letter, the construction crew descended on 550 Battery Street. How long did you plan this project? I believe it was months in the planning?. If so, why were we not so informed? The environmental impact of this work mainly falls on the stay-put residents; namely the young, elderly, infirm, stay at home folks, etc. Those who can or don't have an alternate destination during your long-time maintenance program. This maintenance "event" is a major decrease in the quality of my life at GGC.

I notice that many building in SF undergoing apparently similar type maintenance work are shrouded in a mesh like material, as an environmental mitigation. Why can't this be done at 550 Battery?

Thank you kindly for reading this letter.

Truly,

Brian Browne